



CATHOLIC SCHOOLS OFFICE, LISMORE DIOCESE 7054

THE INFORMATION PROVIDED IS CORRECT AT 24 NOVEMBER 2017

TOURISM, TRAVEL & EVENTS

This qualification provides a pathway to work in many tourism industry sectors and for a diversity of employers including tour operators, inbound tour operators, visitor information centres, attractions, cultural and heritage sites, and any small tourism business.

This qualification allows for multi-skilling and for specialisation in office-based roles involving the planning and coordination of tourism services, or roles in the field where products are delivered.

COURSE DETAILS

QUALIFICATION OUTCOMES	Students who demonstrate competency in the required units of competency will be eligible for Certificate III in Tourism SIT30116
HOURS	240 hours
DELIVERY	Face-to-face by qualified staff
TYPE	Board Developed Course Category B
DURATION	2 years
UNIT VALUE	2 unit Preliminary 2 unit HSC
SPECIALISATION	No
HSC EXAM	Yes
ATAR	Yes
WORKPLACEMENT	Mandatory 70 hours
RECOGNITION	National AQF and HSC Qualification
SBAT	Opportunity to complete a School Based Apprenticeships or a Traineeship and gain credit towards the HSC
ENTRY REQUIREMENTS	There are no formal entry requirements for this qualification
COURSE FEES	A course fee is generally charged by schools to cover consumable materials. Your school will provide further information.
RESOURCES REQUIRED	The school will provide details of any other resources required.
RECOGNITION OF PRIOR LEARNING	RPL is available for students who have previously gained the skills and knowledge required. Your school will provide further information.

UNITS OF COMPETENCY

• Source and use information on the tourism and travel industry	SITTIND001
• Provide service to customers	SITXCCS006
• Show social and cultural sensitivity	SITXCOM002
• Participate in safe work practices	SITXWHS001
• Access and interpret product information	SITTTSL002
• Provide advice on Australian destinations	SITTTSL004
• Sell tourism products and services	SITTTSL005
• Prepare quotations	SITTTSL006
• Participate in environmentally sustainable work practices	BSBSUS201
• Provide visitor information	SITXCCS002
• Provide a briefing or scripted commentary	SITXCOM003
• Provide first aid	HLTAID003
• Provide responsible service of alcohol	SITHFAB002
• Provide advice on international destinations	SITTTSL003
• Create electronic presentations	BSBITU302

ASSESSMENT

This course is competency based and the student's performance is assessed against prescribed industry standards. Assessment methods may include:

- Observation
- Student Demonstration
- Questioning
- Written tasks
- Tests
- Portfolio
- Project

PERSONAL REQUIREMENTS

- Enjoy working with people
- A helpful, courteous manner
- Neat personal appearance
- Good communication skills
- Able to deal accurately with money
- Motivation and drive
- Good problem-solving skills
- Willing to work as part of a team.

CAREER PATHWAYS

Possible job titles include:

- adventure tourism guide
- attendant or senior ride operator in an attraction or theme park
- booking agent
- cellar door salesperson and guide in a winery
- customer service agent
- guide and salesperson in an Indigenous cultural centre
- inbound tour coordinator
- marine tourism guide or dive tour operator
- museum attendant
- operations consultant for a tour operator
- reservations sales agent
- sales consultant
- visitor information officer.



DUTIES & TASKS FOR THE TOURISM INDUSTRY

- provide advice on Australian destinations
- participate in safe work practices
- participate in environmentally sustainable work practices
- source and use information on the tourism and travel industry
- provide service to customers
- show social and cultural sensitivity
- assess and interpret product information
- sell tourism products and services
- prepare quotations

FURTHER STUDY

After completion of the Certificate III in Tourism SIT30116 students could progress to a Certificate IV or higher level qualification within the Travel and Tourism industry.

For further information: <http://www.myskills.gov.au/>

Type the qualification code into the search bar, then click on the qualification title.

Explore Career Pathways and Student Outcomes including Employment, Salary, Occupations

TOURISM, TRAVEL & EVENTS



FOR MORE INFORMATION CONTACT:
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